



Fairsenden Oxid6 Plugin

by  Bitergo



Introduction.....	1
1. Installation.....	2
2. Configuration.....	2
2.1 Main configuration.....	2
2.2 Field description	3
2.3 Shop configuration.....	3
3. Customer Usage	4
4. Prepare for shipping.....	5
Contact	6
Troubleshooting	6



Introduction

Fairsenden delivers your shipments to your customers: convenient, fair and ecologically friendly!

The app will integrate the Fairsenden carrier services into your Oxid eShop within seconds and free of charge. Once installed, your customers can choose Fairsenden as their preferred carrier. While in the paying process, your customer can choose a 2 hrs. delivery time window and their preferred day for delivery.

The customer experience will boost your customer ratings, increase sales and reduce customer support efforts.

Be ready for Fairsenden's Parcel Delivery 4.0 service! Be ready for the future of carrier logistics!

The app will

- open your shop up to the carrier services of tomorrow
- connect your shop to Fairsenden's REST APIs
- provide you shipping and return label for your shipments
- give you a tracking link to the live status of your shipments
- integrate the delivery time picking calendar into the shopping process

Your customers will love it:

Thanks to the app, every customer has the chance to easily choose their individual delivery time within a 2 hrs time window. How? Quite simply. Fairsenden will present a calendar and time table, right after the check-out page, when choosing Fairsenden as shipping method.

Always keep the overview:

In addition, the app allows you to follow individual packages live via the tracking link.

Easy Handling:

Create shipping and return labels with just two clicks in your administration area. The app connects your online store directly with the Fairsenden business customer portal.

Reduce costs:

The future of parcel delivery includes fully customer control over the time of arrival of their orders. This increases customer satisfaction and prevents costly returns and customer service interactions due to delivery problems.

1. Installation

- Copy the vendor folder into the main Oxid folder (there is also an vendor folder). Do not worry nothing will be overwritten.
 - a. Run following command from console inside of the main Oxid folder:
 - b. `composer config repo.fair/senden path source/modules/fair/senden`
 - c. `composer install`
 - d. `composer require fair/senden:*`
 - i. You will be asked if you want to overwrite the existing extensions. To install Fairsenden you must allow to overwrite the fair/senden folder.

2. Configuration

2.1 Main configuration

To configure your Fairsenden Plugin, navigate to **Extensions → Modules → Fairsenden → Settings**

Installed Shop Modules Overview **Settings**

Zugang zu Fairsenden ok.

▼ **API-Konfiguration**

<input type="text" value="Grüner geht's nicht: Versand durch Lastenfahrr"/>	Beschreibung
<input type="text" value="4li6bt4gmb581f6g1o40d47qm9"/>	<input type="text" value="Benutzer-Id"/>
<input type="text" value="1es4sdddengq7ioak5fpf3s56gkjm6kqvvg9o5nnl"/>	Secret
<input type="text" value="Sandbox/Test"/>	<input type="text" value="Umgebung/Sandbox"/>
<input type="text" value="ja"/>	<input type="text" value="Adressvalidierung"/>

2.2 Field description

Description:

The description will shown below the Method in checkout.

Benutzer ID:

Defines the Client-ID for the Fairsenden API.

Secret:

Defines the Secret for the Fairsenden API.

Enviornment/Sandbox:

Here you can choose Enviornement.

If Sandbox/Test is chosen you can test the app without creating real shipments at Fairsenden.

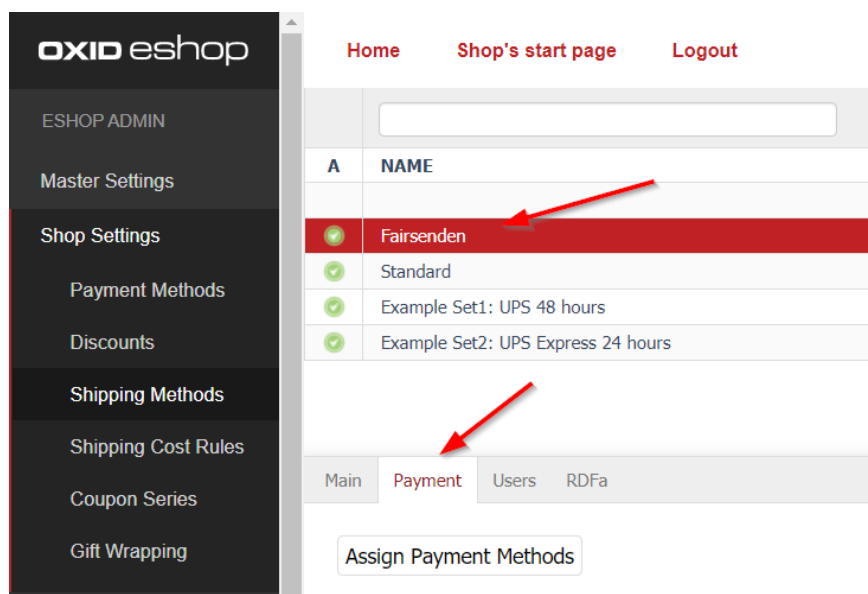
Address Validation:

If this field is enabled, Fairsenden will validate the address fields in the checkout.

2.3 Shop configuration

After the configuration of the API you have to configure the Shipping Methods. For this you have navigate to **Shop Settings → Shipping Methods**.

Then you must configure the Payment Methods for the Fairsenden Plugin. For this you have navigate to the Payment section. There you must Assign the Payment Methods to the Fairsenden Plugin. Choose the right Payment for you store.



The screenshot shows the OXID eshop admin interface. On the left is a dark sidebar with the 'OXID eshop' logo and a menu including 'ESHOP ADMIN', 'Master Settings', 'Shop Settings', 'Payment Methods', 'Discounts', 'Shipping Methods', 'Shipping Cost Rules', 'Coupon Series', and 'Gift Wrapping'. The 'Shop Settings' section is expanded. The main content area has a top navigation bar with 'Home', 'Shop's start page', and 'Logout'. Below this is a search bar and a table of shipping methods. The table has a header with 'A' and 'NAME'. The methods listed are 'Fairsenden', 'Standard', 'Example Set1: UPS 48 hours', and 'Example Set2: UPS Express 24 hours'. The 'Fairsenden' row is highlighted in red. Below the table is a navigation bar with 'Main', 'Payment', 'Users', and 'RDFa'. The 'Payment' tab is selected. At the bottom, there is a button labeled 'Assign Payment Methods'. Two red arrows point to the 'Fairsenden' row in the table and the 'Payment' tab in the navigation bar.

3. Customer Usage


The Fairsenden shipment will be displayed in the next step if the customer fills in an address in which Fairsenden could Ship your products.

In our example we set the postal code to “10997” in Berlin.

Straße, Hausnummer	<input type="text" value="Cuvrystraße"/>	<input type="text" value="15"/>
PLZ, Ort	<input type="text" value="10997"/>	<input type="text" value="Berlin"/>
USt-ID	<input type="text"/>	
Land	<input type="text" value="Deutschland"/>	

In the next step your customer can choose between different delivery times. This option will be saved in your Fairsenden Dashboard.

Fairsenden

 Grüner geht's nicht: Versand durch Lastenfahrrad
Adresse erkannt.

19. FR		20. SA		22. MO	
12:00 - 14:00	12:30 - 14:30	13:00 - 15:00	13:30 - 15:30	14:00 - 16:00	
14:30 - 16:30	15:00 - 17:00	15:30 - 17:30	16:00 - 18:00	16:30 - 18:30	
17:00 - 19:00	17:30 - 19:30	18:00 - 20:00	18:30 - 20:30	19:00 - 21:00	

Freitag der 19.02.2021 zwischen 18:00 und 20:00 Uhr wurde für Dich reserviert.

ein Service von Fairsenden.com

4. Prepare for shipping

To prepare your products for shipping, download the Label and Return Label PDF documents, you must navigate to “orders view” (**Administer Orders**→ **Orders**).

After this you will find the order.

Select the shipment and scroll navigate to the “Addresses” section.

There you will find some actions, where you can print the desired labels and to track the shipment.

Overview Main **Addresses** Products History Downloads pdpaydirekt_menu_admin_order_details

Billing Address:

Title: Mrs

Name: Mareen Labontee

E-mail: m.labonte@bitergo.de

Company:

Street, Street No.: Cuvyrstraße 15

ZIP, City: 10997 Berlin

VAT ID No.:

Additional Info:

State: ---

Country: Germany

Phone:

Fax:

Shipping Address:

Title: Mr

Name:

Company:

Street, Street No.:

ZIP, City:

Additional Info:

State: ---

Country: ---

Phone:

Fax:

Fairvenden

Versandart: Fairvenden

TrackUrl: aufrufen

Label: drucken

ReturLabel: drucken



Contact

E-Mail: support@fairsenden.com

Troubleshooting

- Fairsenden is not loading on my stores shipping page
 - Check the config page if the “active” checkbox is checked?
 - Is the Zip code in one of the regions, Fairsenden ships to?
 - Plugin credentials correct?